

Stream TV Networks, Inc.

LIMITED WARRANTY STATEMENT STREAM TV™ NETWORKS & ELOCITY™ PC PRODUCTS (TABLET PC'S, ALL-IN-ONE PC'S & INTERNET SET TOP BROWSER BOXES)

This eLocity™ brand product, as supplied and distributed by Stream TV™ Networks, Inc. (Stream TV) and delivered new, in the original carton to the original purchaser, is warranted by Stream TV against manufacturing defects in materials and workmanship for a limited warranty period of:

90 Days Parts and Labor for Commercial Use
1 Year Parts and Labor for Private Consumer Use

What is the Warranty for My Stream TV Product?

Your Stream TV product is covered by a Stream TV Networks Limited Warranty. You are entitled to warranty service if a hardware repair is required on your Stream TV product within the warranty period.

What are the Terms of This Limited Warranty?

Stream TV warrants that the product you have purchased from Stream TV or from a Stream TV authorized reseller is free from defects in materials or workmanship under normal use during the warranty period. The warranty period commences on the date of purchase. Your dated sales receipt is your proof of the date of purchase. This warranty extends only to you, the original purchaser and may not be transferred to anyone who purchases the product from you.

During the warranty period, Stream TV will repair or replace Stream TV defective parts with new parts or with serviceable used parts that are equivalent or superior to new parts in performance, at no additional cost to you.

How Do I Obtain Warranty Service and Technical Support in the United States?

You can obtain warranty service and technical support on your Stream TV product using the Internet to contact Stream TV at www.elocitynow.com/support

A number of online support options are available to help you address your issue or product question:

- **Customer Communities** – The place where novices to technical experts collaborate to share knowledge, information and assistance.
- **Ask.StreamTV** – A frequently asked questions and answers database that is updated regularly for the latest technical information, product fixes, and how-to assistance.
- **Drivers & Downloads** – Online access to the latest drivers, software patches, and online documentation.

To submit a service request directly to a Stream TV Support Specialist, click the link “Contact Our Support Team.” You will be asked to complete a web submission form. Be sure to include all pertinent information, describing in detail the issues or questions you have related to your product. All correspondence associated with your service need will be conducted over the Internet through your email account.

Email submission process:

- www.elocitynow.com/support
- Click link for “Contact Our Support Team”
- Identify your product category
- Complete the web submission form, using the text box to describe in detail your question or product issue
- Someone from the Stream TV technical support team will contact you by email with an answer or problem resolution

If our support specialist determines that hardware repair for your Stream TV product is necessary, Stream TV will pick up, repair, and return Stream TV Networks products for no additional fees during their warranty period. Stream TV provides all packaging materials to ensure safe delivery and pays for shipping fees both ways.

Note: Warranty service may be fulfilled by shipping customer-replaceable parts such as AC adapters, battery packs, and similar devices directly to you.

What Is Not Covered by This Limited Warranty?

- Product purchased from anyone other than Stream TV or a Stream TV authorized reseller
- Expendable parts, such as non-rechargeable batteries, carrying case, briefcases, and similar parts
- Software products except for obligations specified in the software program license agreement
- Routine cleaning or normal cosmetic and mechanical wear
- Damage from acts of God
- Damage from misuse, abuse, or neglect
- Damage from use outside the product's usage or storage parameters
- Damage from use of parts not manufactured or sold by Stream TV
- Damage from modification or incorporation into other products
- Damage from repair or replacement of warranted parts by other than a Stream TV authorized service provider
- Damage to or loss of any programs, data, or removable storage media

Hardware Products Covered and Duration of the Warranty

This Limited Warranty applies in the United States to Hardware Products manufactured or distributed by Stream TV (Stream TV Networks, Inc.) under the eLocity™ brand name. A Stream TV hardware product is defined as an eLocity™ Tablet PC, All-in-One PC, or Internet Set Top Browser Box. Contact your Stream TV authorized reseller or Stream TV directly if you have any questions about this Limited Warranty.

Stream TV's obligations with respect to software distributed by Stream TV under the eLocity™ brand name are set forth in the applicable end-user license agreement. Stream TV has no other obligation to repair or replace software under this limited warranty. Non-Stream TV hardware and software products are provided on an "AS IS" basis. However, non-Stream TV manufacturers, suppliers, or publishers may provide their own warranties.

Terms of the Warranty

Stream TV Networks warrants that the hardware product you have purchased from Stream TV or from a Stream TV authorized reseller is free from defects in materials or workmanship under normal use during the warranty period. The warranty period commences on the date of purchase. Your sales receipt, showing the date of purchase of the hardware product, is your proof of the date of purchase. This warranty extends only to you, the original purchaser. It is not transferable to anyone who subsequently purchases the hardware product from you. It excludes expendable parts.

During the warranty period, Stream TV will, at no additional charge, repair or replace defective parts with new equivalent or superior parts or, at the option of Stream TV, serviceable used parts that are equivalent or superior to new parts in performance.

All exchanged parts and products replaced under this warranty will become the property of Stream TV. If after repeated efforts Stream TV is unable to restore the product to working order, you are entitled to a unit replacement equivalent to the hardware originally purchased.

This Limited Warranty is valid only within the United States and only for hardware products purchased in the United States.

This Limited Warranty extends only to products purchased from Stream TV or from a Stream TV authorized reseller.

This Limited Warranty also does not extend to any product that has been damaged or rendered defective (a) as a result of accident, misuse, or abuse; (b) as a result of an act of God; (c) by operation outside the usage parameters stated in the product's Reference Guide; (d) by the use of parts not manufactured or sold by Stream TV; (e) by modification of the product; or (f) as a result of service by anyone other than Stream TV, a Stream TV authorized reseller, or a Stream TV authorized service provider. Stream TV is not responsible for damage to or loss of any programs, data, or removable storage media. Contact your local Stream TV authorized service provider for geographic restrictions, proof-of-purchase requirements, response time commitments, and other specific on-site service requirements.

EXCEPT AS EXPRESSLY SET FORTH IN THIS WARRANTY, STREAM TV MAKES NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. STREAM TV EXPRESSLY DISCLAIMS ALL WARRANTIES NOT STATED IN THIS LIMITED WARRANTY. ANY IMPLIED WARRANTIES THAT MAY BE IMPOSED BY LAW ARE LIMITED TO THE TERMS OF THIS EXPRESS LIMITED WARRANTY.

Limitation of Remedy

Stream TV is not liable for any damages caused by the product or the failure of the product to perform, including any lost profits, lost savings, incidental damages, or consequential damages. Stream TV is not liable for any claim made by a third party or made by you for a third party.

This limitation applies whether damages are sought, or a claim made, under this warranty or as a tort claim (including negligence and strict product liability), a contract claim, or any other claim. This limitation cannot be waived or amended by any person. This limitation of liability will be effective even if Stream TV or an authorized representative of Stream TV has been advised by you of the possibility of such damages. This limitation of liability, however, will not apply to claims for personal injury.

U.S. State Laws

Some states do not allow limitation on how long an implied warranty lasts. In such states, the limitations or exclusions of this Limited Warranty may not apply to you.

Some states do not allow the exclusion or limitation in incidental or consequential damages for consumer products. In such states, the exclusion or limitation of this Limited Warranty may not apply to you. This Limited Warranty gives you specific legal rights. You may also have other rights that may vary from state to state. You are advised to consult applicable state laws for a full determination of your rights.